

# MCA for Refusal

1. You will be creating 1 US session
2. Create Unsuccessful Session and make sure "Method of Contact" is Field Visit
  - a. This applies to Annual and Change Event

The screenshot displays a software interface for session management. On the left, session details are shown: ID 1632693, date/time 5/5/2023 12:30 pm - 12:31 pm, 1 minute of 1 non-billable units, and the user Nataliya Prikhodko. A green checkmark indicates the session was submitted successfully. The main area shows a search bar and a list of visit conditions. The title 'Unsuccessful Outreach' is highlighted with a red box. The 'Other visit location, details and reason' section is also highlighted with a red box, containing the text 'Refusal of Face to Face Annual'. Other conditions include 'Telephone', 'Coordinator participated.', 'Where did the visit take place?', 'Home (Alone)', and 'HIPAA could not be verified.'.

1632693  
5/5/2023 12:30 pm - 12:31 pm  
1 minutes: 1 non-billable units  
Active  
Nataliya Prikhodko  
✓ Submitted successfully

Unsuccessful Outreach

Find in session

Visit Conditions (6)

Visit Type  
Telephone  
Coordinator participated.  
Coordinator participated.  
Where did the visit take place?  
Other

Other visit location, details and reason  
Refusal of Face to Face Annual

Where does CARRIE currently reside?  
Home (Alone)  
HIPAA could not be verified.  
HIPAA could not be verified.

Unsuccessful Contact (8) ^

Who were you trying to contact?

Member

Method of contact

Field Visit

Reason for contact

Annual Contact

Reason for contact details

No emergency contact is listed for CARRIE.

Reason for unsuccessful contact

Member Refusal

Reason for unsuccessful contact details

No PAS provider is listed for CARRIE.

Contact attempt number

1

Is there a scheduled visit that needs to be canceled?

Unsuccessful Outreach

Visit Conditions:

Visit Type: Telephone Coordinator participated.

Where did the visit take place?: Other

Other visit location, details and reason: Telephonic, ptp does not want to have a change event, PTP stated they are not available right now.

Where does SITA currently reside?: Home (with a caregiver)

Caregiver name: Birkha Biswa

Caregiver relationship: Friend

Does the caregiver live with member?: The caregiver lives with the member.

Does the caregiver provide natural support?: The caregiver provides natural support.

Is the caregiver paid?: The caregiver is paid. HIPAA could not be verified.

Unsuccessful Contact:

Who were you trying to contact?: Member

Method of contact: Field Visit

Reason for contact: Change in Health Condition

Reason for contact details: No emergency contact is listed for SITA.

Reason for unsuccessful contact: Member Refusal

Reason for unsuccessful contact details: A call to the PAS provider that is listed has been made with success and they were asked to get SITA to reach out to us.

Contact attempt number: 2

Is there a scheduled visit that needs to be canceled?: No