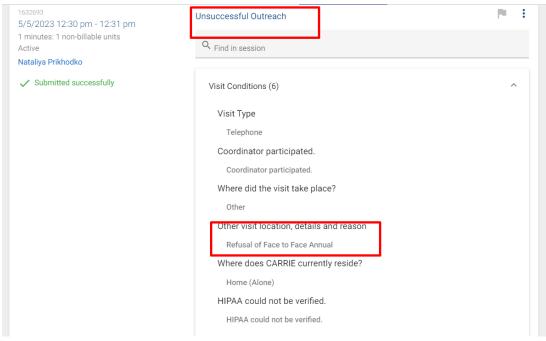
MCA for Refusal

- 1. You will be creating 1 US session
- Create Unsuccessful Session and make sure "Method of Contact" is Field Visit

 This applies to Annual and Change Event



Unsuccessful Contact (8)
Who were you trying to contact?
Member
Method of contact
Field Visit
Reason for contact
Annual Contact
Reason for contact details
No emergency contact is listed for CARRIE.
Reason for unsuccessful contact
Member Refusal
Reason for unsuccessful contact details
No PAS provider is listed for CARRIE.
Contact attempt number
1
Is there a scheduled visit that needs to be canceled?
Unsuccessful Outreach
Visit Conditions: Visit Type: Telephone Coordinator participated.
Where did the visit take place?: Other Other visit location, details and reason: Telephonic, ptp does not want to have a
change event, PTP stated they are not available right now.
Where does SITA currently reside?: Home (with a caregiver) Caregiver name: Birkha Biswa
Caregiver relationship: Friend Does the caregiver lives with member?: The caregiver lives with the member.
Does the caregiver lives with member ?: The caregiver lives with the member. Does the caregiver provide natural support?: The caregiver provides natural support.
Is the caregiver paid?: The caregiver is paid. HIPAA could not be verified.
Unsuccessful Contact:
Who were you trying to contact?: Member Method of contact: Field Visit
Reason for contact: Change in Health Condition
Reason for contact details: No emergency contact is listed for SITA. Reason for unsuccessful contact: Member Refusal
Reason for unsuccessful contact details: A call to the PAS provider that is listed has
been made with success and they were asked to get SITA to reach out to us. Contact attempt number: 2
Is there a scheduled visit that needs to be canceled?: No

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