

- If PTP has informal support, it MUST be documented that the informal support is willing, able, and available.
- When informal support is assessed and available, note their name and relationship to the participant.
 - *In both the PCSP and InterRAI*
- For each individual performing informal support; the hours of support, the days of the week (frequency) and specific tasks that the informal support agrees to perform and/or support must be documented.
 - *Son Andrew Smith is available on Saturdays for 3hrs max to assist with shopping*
 - *Daughter Amelia Smith is available 3-4 times per week to assist with shopping, medical appointments and financial management*
- The informal support must **verbally agree** to the specific tasks that they will perform, the time they can commit and be available to perform those tasks, and their ability to perform the tasks independently and/or when other support may be necessary.
 - *SC must speak to informal support (son daughter, neighbor, mother father) to verify that they agree to provide informal support.*
 - *Daughter, Alla is willing, able, and is available to provide informal support by doing laundry on Monday, Wednesday, and Friday.*
- If the informal support is not available in the assessment interview, contact must be made directly to affirm an agreement that the informal support is willing, able and available to perform the specific tasks.
 - *To submit Assessment on time, talk to informal support before the visit or ask informal support to be present during the visit.*
- ADD Informal Support to PCSP with detailed info and contact number

The screenshot displays a mobile application interface for entering caregiver information. The form is titled "Caregiver Information" and is marked as "Completed". It contains three numbered questions:

1. Do you have a primary caregiver (paid or unpaid) who helps you on a regular basis? *
 Yes
 No
2. Caregiver #1 name *
 Hanan Ahmed, a daughter-in-law is a formal and informal support
3. Caregiver #1 phone number *
 (215) 954-4681

At the bottom of the form, there are "EDIT" and "EXPORT" buttons. Below the form, a session timer shows "3/16/2023 10:50 am - 10:59 am" and "9 minutes: 1 non-billable units". To the right, a sidebar menu is partially visible with items like "Remaining", "Authorization", "Recertification", "Date", "Visit", "Primary Contact", and "POSTPONE". At the bottom right of the form, there are "CANCEL" and "UPDATE SESSION" buttons.



Edit Session

8. Does your caregiver require any support to better care for you? *

- HALIMAH's caregivers require support to better provide care.
- At this time HALIMAH's caregivers do not require any support to better provide care.

9. Support HALIMAH's caregivers require *

Halimah's caregiver require more hours to assist Halimah with activities during day and night

10. Do any of your caregivers live in the same home with you? *

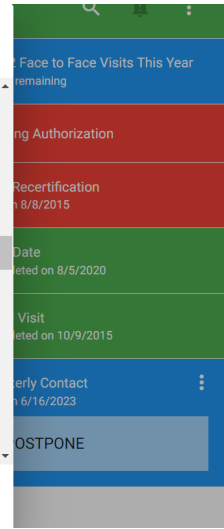
- Yes
- No

11. Live-in caregiver #1 name *

Hanan Ahmed, a daughter-in-law is a formal and informal support

CANCEL

UPDATE SESSION



Edit Session

14. Care giver assistance on Sunday *

- Yes
- No

15. Care giver assistance on Monday *

- Yes
- No

16. Care giver assistance on Tuesday *

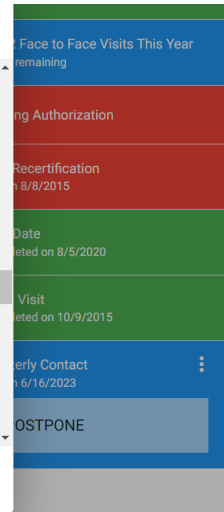
- Yes
- No

17. Care giver assistance on Wednesday *

- Yes
- No

CANCEL

UPDATE SESSION



- ADD Informal Support to Service Plan section of the PCSP
 - In “Type of Service” Informal Support must be selected if the participant receive any care from informals, no matter how minimal
 - Select the Frequency of informal support
 - Write in the Amount of informal support provided
 - Select if the Informal is willing, able, and available to assist moving forward
 - Select what ADL/IADL’s the informal support will be assisting with
 - Provide contact information for the informal including the following
 - First and Last name
 - Relationship to participant
 - Informal’s date of birth
 - Informal’s address
 - Informal’s phone number

- Select if you spoke with the informal support to confirm their ability to assist at the visit or telephonically outside of the visit

Example of Service Plan portion of PCSP in FP for Informal Support:

Edit Session

Other - Service Coordination
 Informal Support - IS

16. Frequency of service #2 *

One time
 Hourly
 Daily
 5 Days per Week
 Weekly
 Monthly
 Quarterly
 Yearly
 Each
 Other

17. Amount service #2 *

45

CANCEL SAVE DRAFT

Edit Session

17. Amount service #2 *

45

18. Delivery of service #2 *

Participant Directed - Employer Authority
 Participant Directed - Budget Authority
 Agency Option
 Self Directed Services
 Shared Responsibility Option

19. Details of service #2

CANCEL SAVE DRAFT

Edit Session

20. Is informal support willing to assist with service #2? *

IS is willing to assist.
 IS is NOT willing to assist.

21. Is informal support able to assist with service #2? *

IS is able to assist.
 IS is NOT able to assist.

22. Is informal support available to assist with service #2? *

IS is available to assist.
 IS is NOT available to assist.

23. What will IS assist with for service #2? *

CANCEL SAVE DRAFT

Edit Session

23. What will IS assist with for service #2? *

Bathing
 Dressing
 Grooming
 Toileting
 Toilet Transfers
 Meal preparation
 Housework
 Financial Management
 Medication management
 Using Phone
 Supervision
 Eating
 Other

CANCEL SAVE DRAFT

Edit Session

25. Provider name of service #2 *

Beth Smith/ Informal support

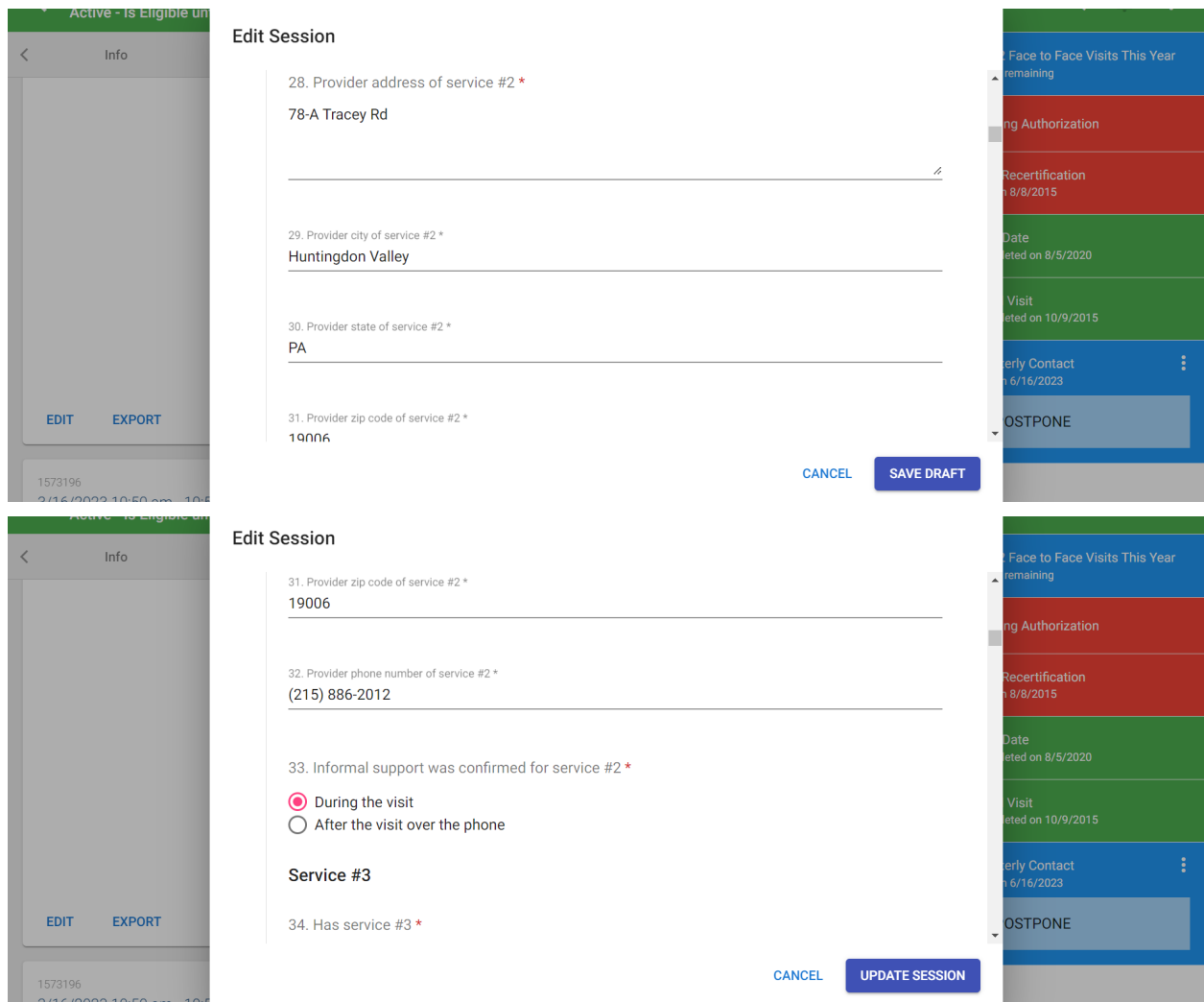
26. Informal support relationship for service #2 *

Daughter

27. Informal support date of birth for service #2 *

10/02/1980

CANCEL SAVE DRAFT



InterRAI:

Informal Support- Willing, Able and Available-Must be added to the ADL's and IADL's

- **Managing Finances:**
 - POA, son, Stanley is willing and able to assist as informal support with bill pay and balance checkbook as needed (1x a week)
- **Managing Medications:**
 - Sister, Gabriella, is willing, able, and available to provide informal support by providing verbal reminders/administering proper medication, in the morning and afternoon daily. Gabriella lives with ptp.
- **Phone Use:**
 - Daughter, Alla is willing, able, and is available to provide informal support by making calls to PCP, specialists, and pharmacy as needed.

- Ordinary Housework:
 - Daughter, Alla is willing, able, and is available to provide informal support by doing laundry on Monday, Wednesday, and Friday. HHA/formal support will assist with dusting, trash removal, and dishwashing. PTP is unable to complete housework due to severe arthritis and edema which limit the ability to stand for a long period of time.