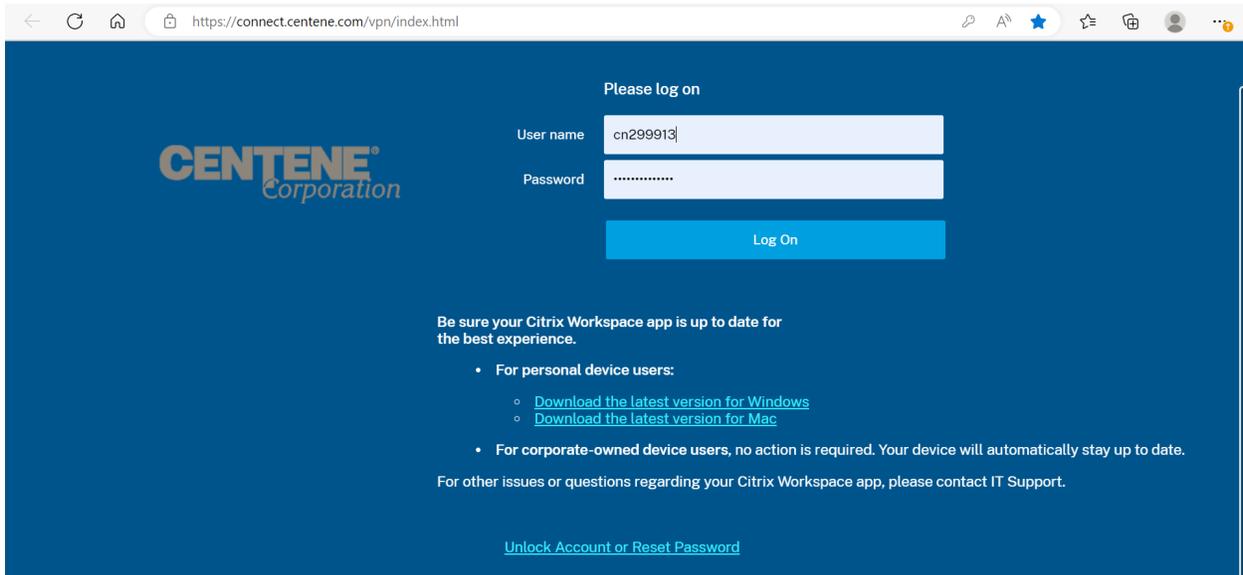
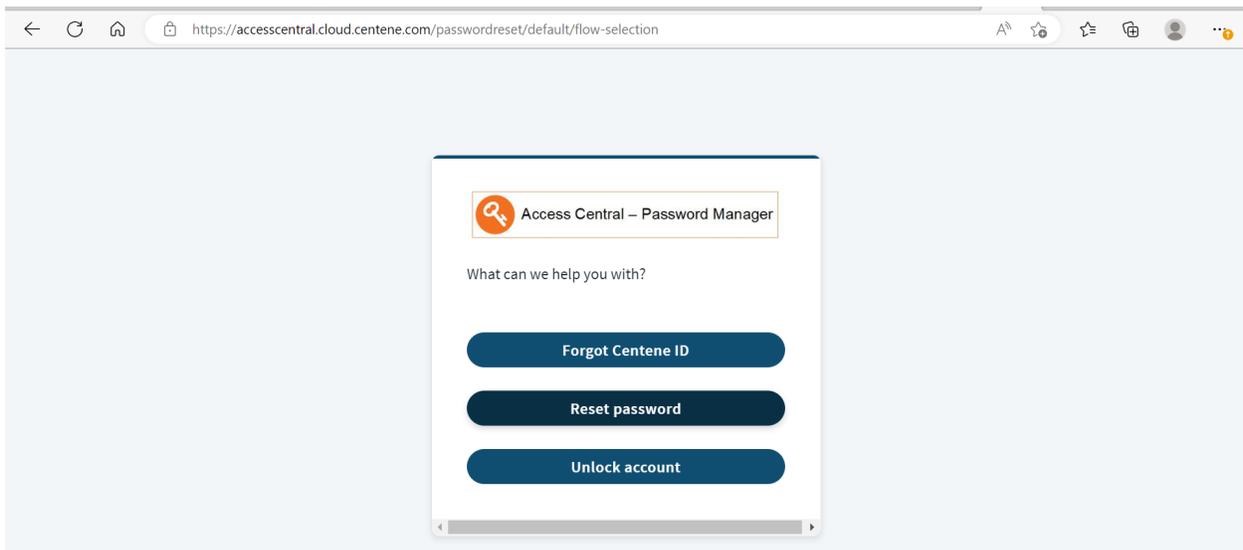


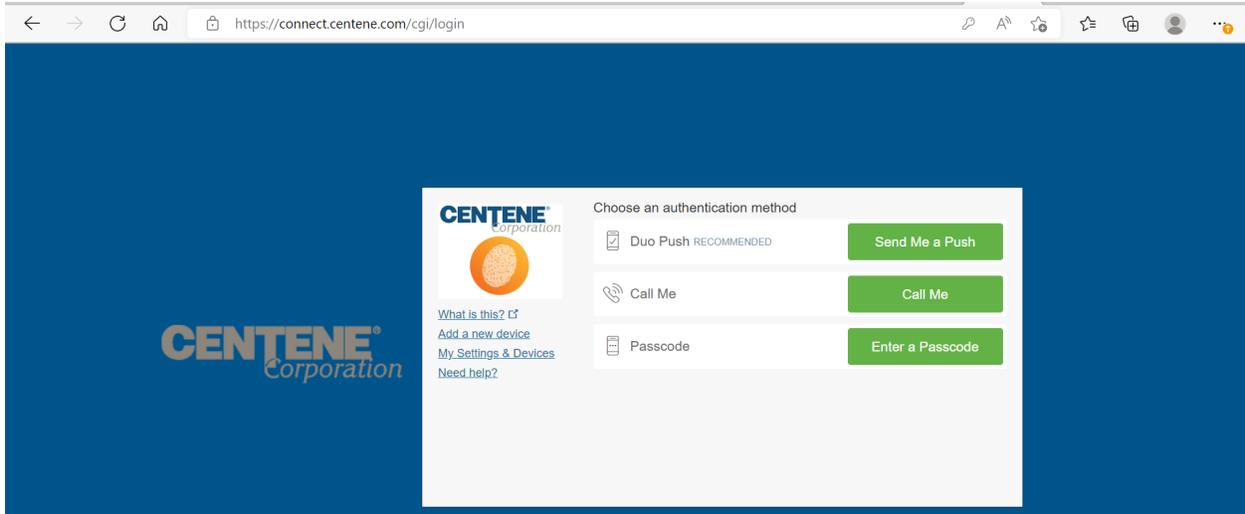
1. Download the "Duo" app on your phone if you have not done so already
2. Go to [Citrix Gateway \(centene.com\)](https://connect.centene.com) and enter your CN# and password that you created previously
  - a. If you forget your CN# please look at the spreadsheet that was sent
  - b. If you forget your password you will need to select "unlock account or reset password" at the bottom of the screen



- c. You will select "Reset Password", you must choose a password that has upper case and lowercase letters, as well as a number and a special character and it must be at least 12 characters in length (ie. Amcordcare#221)

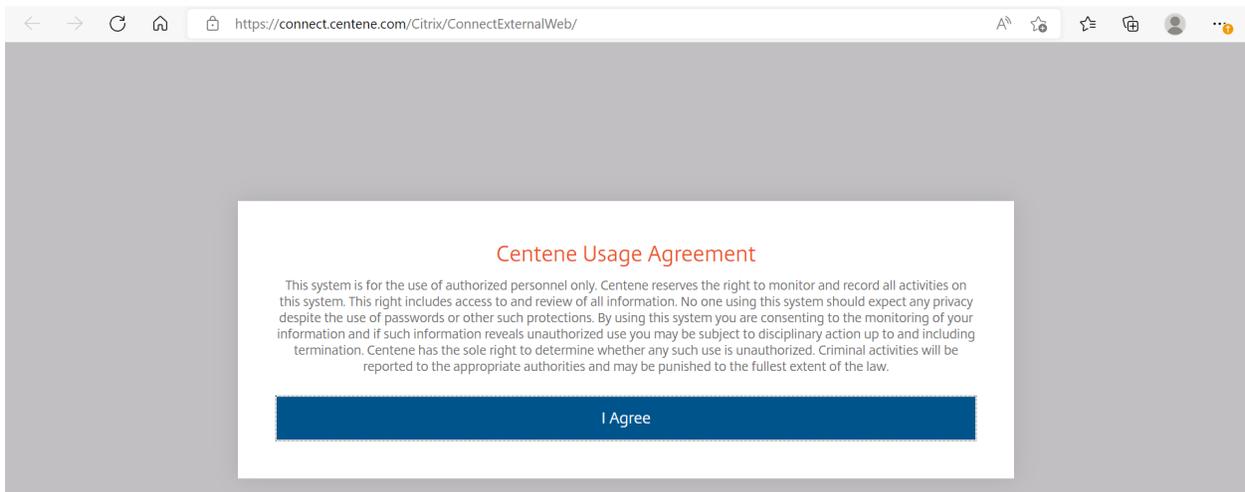


- d. It will then ask you to re-enter the same password
3. You will then get to the following screen: Select "send me a push"

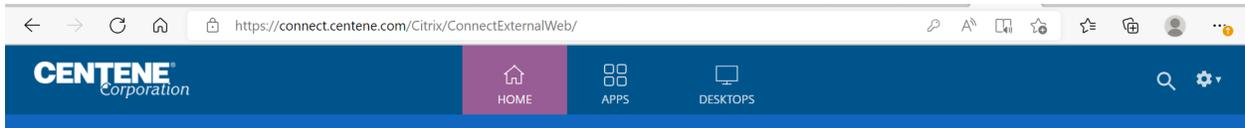


4. The phone that you installed Duo on will get a message that asks “are you logging into Centene Connect?”, hit "Approve"

5. On your computer you will then see the following, hit "agree"



6. You will be brought to the following screen, hit the “Apps” button (right next to the purple “home” button in the following picture)

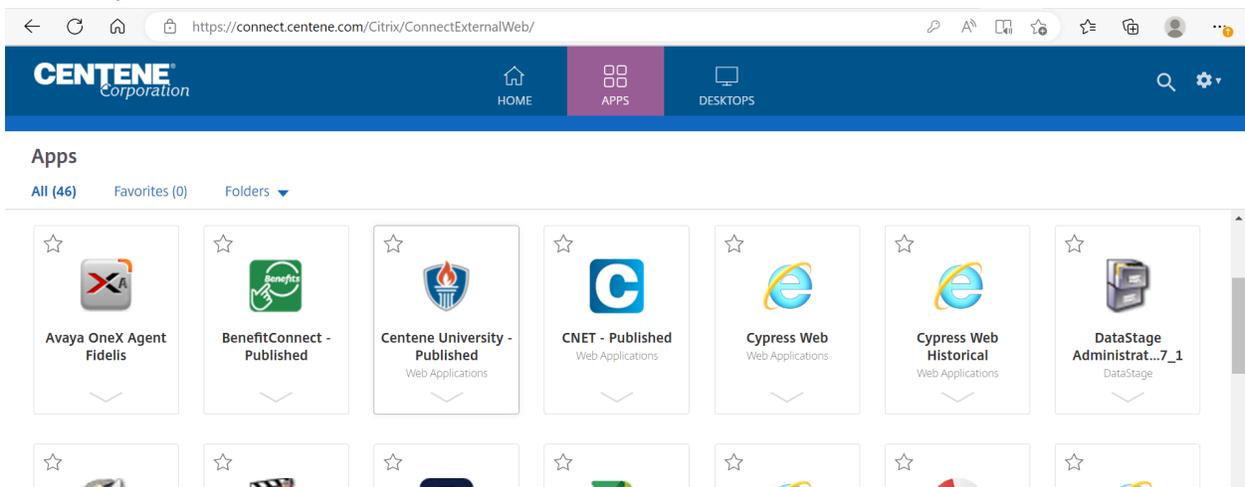


Welcome Stephanie Kovatich - External!



You do not have any favorite Apps or Desktops yet.  
To get started, go to Apps or Desktops and click or tap the star to favorite an item.

7. You will see many different Apps, you will look for the one that says “Centene University-Published”



8. Click on the “Centene University-Published” app, it will begin a download, open the downloaded item and you will see the following screen

Stephanie Kovatich Bio **Transcript** Actions Snapshot

Stephanie Kovatich > Transcript: Stephanie Kovatich

### Transcript: Stephanie Kovatich

Please complete all items assigned.

**0 HRS**  
AGGREGATE TRAINING COMPLETED

FISCAL YEAR ENDING: 12/31/2022 COST: \$0.00

Filter by Training Status: Active | Sort by: Due Date | Filter by Training Type: All Types | Search by Keyword: Search

Search Results (4)

**2022 Annual Compliance Learning for Contingent Workers**  
Due : 9/30/2022 Status : In Progress [Open Curriculum](#)

9. Select “Open Curriculum” to the right of the training that you are being required to complete

2022 Annual Compliance Learning for Contingent Workers

### 2022 Annual Compliance Learning for Contingent Workers

Options

This curriculum includes 2022 annual compliance learning for existing contingent workers. It is a one-time annual occurrence.

**0%**  
CURRICULUM PROGRESS

	<b>Compliance: Privacy and Confidentiality Contingent Annual Learning</b> Status : In Progress Due : 9/30/2022 Training Hours : 30 min Upon completion of this learning, you will be able to: Define the term privacy. Recognize key data privacy regulations. Demonstrate how to safeguard and...	Launch
	<b>Compliance: Fraud, Waste, and Abuse Contingent Annual Learning</b> Status : Registered Due : 9/30/2022 Training Hours : 30 min Upon completion of this learning, you will be able to: - Understand the major laws and regulations pertaining to Fraud, Waste, and Abuse. - Recognize...	Launch
	<b>Centene SECURE: Security Awareness Essentials (TO)</b> Status : Registered Due : 9/30/2022 Training Hours : 45 min This security awareness training course covers key security best practices end users should follow so they can prevent, detect, and respond to information...	Launch

10. Select “launch” next to each of the trainings and complete each training module

- Trainings are interactive and there are quizzes throughout them, please ensure you are answering all questions or it will not move to the next part of the training

11. When each module has “view certificate” next to it you are completed the process.

12. Please take a screenshot showing all trainings listed at “view certificate” and send it back so that we know you are done the training process.

If at any point in the process you encounter an issue please reach out to the help desk at 866-675-8852. You will select that you are having a "citrix" issue and then explain to your issue. If they ask for your Manager it is Stephanie Blank.